

Surveillance and Utilization Review Subsystem Request for Proposal (RFP) No.19-18325
Maryland Department of Health
December 31, 2019

1. Section 3.2.3.C Turnover and Closeout (page 24): “The Contractor shall work with the Department and the incumbent vendor to plan project activities and milestones, agreed upon project timelines, validate project requirements, define quality gates, manage project changes, and test requirements.” Please confirm “incumbent” should be “successor.”

A-1: Correct Incumbent should be successor

2. 3.5 Disaster Recovery and Data (page 26): Program integrity reporting and analytic systems typically do not have transactional level disaster recovery requirements as found in this section. Would MDH change this requirement to allow vendors to propose any disaster recovery strategy as long as they remain compliant with NIST 800-53 moderate business continuity and disaster recovery guidelines?

A-2: No. No changes to 3.5.1

3. Sections 3.7.4 Information Technology (page 30) and 3.7.5 Data Protection and Controls (page 30): Would ISO-27001 and/or SOC 2 be sufficient and meet all security requirements or is NIST 800-53 required?

A-3: See section 3.7.4, 3.7.5, and 3.7.9 for security requirements

4. Section 4.38.4 Acceptable Security (page 51): Please confirm this clause is not applicable since the Contractor is not required to provide one of the Bonds listed in 4.38.1, 4.38.2 or 4.38.3.

A-4: Section 4.38.1, 4.38.2, 4.38.3 does not require bonds.

5. 2.3.1.2 S, page 16 Compiling and sorting source claims data into an analytically-ready SURS dataset is a time-consuming process that requires multiple, single-stage steps. Will the state consider 5 business days to process monthly data sets?

A-5: The section is addressing the analytical portion, developing the algorithms which uses datasets. Which will be available for repeat use monthly.

6. RFP page 6, Section 2.3.1.2.S SURS System Requirements

Question: Would the State accommodate a five (5) Business Day turn around for the SURS Control File after receipt from the Department?

A-6: Addresses the control files which is the monthly data load that is given to the vendor from IT. So yes, this should be uploaded and ready for use within 3 business days of receipt